
TERMS AND CONDITIONS EUROPCAR DOMINICAN REPUBLIC

Then, everything necessary to be able to have a satisfactory income at the time of renting:

TAXES AND ADDITIONAL CHARGES:

Additional charges are those charges for services offered under unusual conditions at the time of rental which are not included in the rates given. These types of charges are:

ITBIS (VAT): Is the Tax on the Transfer of Industrialized Goods and Services or Value Added Tax (as it is known internationally) is 18% of the value added of each item acquired with money in the Dominican Republic.

Airport Tax: It is the tax charged for each service obtained at the airport and / or each item purchased with money in each location. This charge is 10% of the total cost.

Young Driver: This charge applies to lessee whose age ranges between 18 and 20 years, which is the minimum age to drive in the Dominican Republic. This additional charge has a cost of US \$ 6.49 / day of rent and this applies both to the main driver and to the additional driver (s) in the case of being less than 21 years old.

Service charge after hours: This charge applies when the staff must wait for the lessee after the closing time of the station, waiting for this staff no more than 1 hour over the established collection time. This charge has a cost of US \$ 38.94 per rental.

Cancellation of reservation and No Show FEE: Reservation cancellations must be made at least 24 hours before the date of collection. In case of not canceling and not showing up to take the vehicle you will be charged € 50.00

Fuel surcharge: This surcharge will be applied to the lessee, if you deliver the vehicle with less fuel than you received it. This surcharge is 100% on the cost of fuel in the market at the time of contract closure. This charge is not compensable by vehicle, that is, if there is a change of vehicle during the course of the rent, the remaining fuel of the second vehicle does not substitute the missing fuel in the previous vehicle. See more details in additional policies.

One way Charge: This service applies when the customer return at a different station to the pick-up station. This amount varies depending on the distance between stations. This amount ranges between US \$ 45.43 and US \$ 337.48 per annum.

Delivery and pick up at home: Applied if at the time of rent the tenant prefers to take the vehicle to your home. It is applied if the distance between the pick-up station and the delivery point exceeds 20km and will be made upon prior request advanced.

REQUERIMENTS TO RENT A CAR:

The requirements' basic to rent a car are below:

***Driver's license:** The driver's license must be valid and with a minimum two-year expiration time. The lessee can drive freely on Dominican soil with his national license for a period of 3 months. After this period it is necessary to have a license which allows you to drive on Dominican soil. It can be an international license or do the legal procedures to acquire a Dominican license.

•Age Maximum and Minimum: The minimum age to rent a vehicle is 21 years and the maximum age of 75 years, without any type of penalty, and from 18 to 20 paying an additional charge.

• Credit Card: The lessee must have a valid credit card and an expiration time of one month after the end of the rental agreement. You must also have sufficient funds for the place deposit. For more details see Payment methods

NATIONAL POLITICIES:

Europcar Dominican Republic can apply any restricción in case the lessee does not accomplish the next policies on the rental agreement:

Late Return: The lessee has a grace period of 1 hour after the time coinciding with the opening of the contract, from then on, there will be an extra charge per hour up to 4 hours of delay, after these 4 hours the LESSEE must pay for a full day of rent.

Holding Time: The lessee is responsible to inform Europcar Dominican Republic if the collection of the vehicle is delayed with a previous time. However, if not, Europcar grants 2 hours of grace for each late reservation. After this period the reservation will be assumed as not collected and the tenant is subject to the availability of the station and the additional costs that may be generated.

Fuel: Both Europcar and the lessee are committed to delivering the full fuel tank. In case the tenant receives the vehicle with less fuel, he is committed to deliver the vehicle at the same level of fuel that received it. Otherwise, the tenant will pay a penalty (see additional charges).

Traffic Fiens, parking tickets, arrests, tolls and Trailers: The lessee is directly responsible for any violation of Dominican traffic laws. In case of fines charged for parking, arrests and any other type of charge previously mentioned in which the lessee incurred and was not paid for it, it will be charged directly to your credit card and sent to the corresponding institutions.

ADDITIONAL PROTECTIONS:

The coverage's or protections are rights and / or relief benefits of liability that the lessee acquires at the time of making their rent which (as the name implies) relieve partial or total liability to the lessee in case of accidents.

Europcar Dominican Republic offers its tenants different types of coverage, which protect the tenant from specific responsibilities:

Civil Liability Coverage (SLI): This coverage protects the LESSEE from damages caused to third parties who are outside the leased vehicle, whether in the case of physical damage and / or property.

Liability coverage covers compensation for damages and injuries resulting from an accident caused as a result of the use of the insured vehicle. Passengers and dependents, as well as their assets are excluded from the indemnities covered by this coverage.

Europcar Dominican Republic includes basic liability coverage in the vehicle rate by default, which has coverage of up to US \$ 12,000.00 for the cases mentioned above. If you wish to have a greater coverage in terms of civil liability which is always advisable, you can acquire the additional Civil Liability Coverage (ALI), this coverage increases US \$ 52,000.00 to the SLI. This coverage will always be available at the time of rent for an additional amount of US \$ 12.92 / day for all types of vehicles and must be hired at the time of rental and paid additionally in the rental agreement.

Collision Damage Waiver (CDW): This coverage partially relieves collision damage; this coverage varies depending on the type of vehicle with a fixed cost of US \$ 15.58 / day for all types of vehicles. The lessee can reduce the collision liability partially or totally depending on the type of vehicle you select for an additional amount of 12.92 / day for all types of vehicles.

Theft Protection (THW): This coverage partially relieves responsibility for damage caused by vehicle theft. Like the CDW, the partial responsibility for this coverage varies depending on the type of vehicle and has a cost of US \$ 11.68 / day for all types of vehicles. This liability coverage does not cover theft of mobile accessories or personal belongings left inside the vehicle.

Protection Glass and Tires (WT): This coverage relieves liability in case of any damage or deterioration of the wheels, rings and glass of the vehicle without necessarily having the presence of any type of collision. This coverage is total for all types of vehicles and has a cost of US \$ 6.43 / day.

Road Assistance: This service is offered 24/7 on all rentals of any kind, for incidents occurring anywhere in the country. This service has a cost of US \$ 1.62 / day which the tenant will be billed at the time of rental. This service covers the following situations:

- Battery Charge
- Change and / or replacement of tires in case of puncture or damage
- Locksmith if you have forgotten the keys inside the vehicle.
- Unit change if you have lost the keys (charges apply)
- Crane or trailer in case of accidents
- Repair and / or replacement of vehicles due to internal damage

If the driver insists on declining this service, he must notify the lessee at the moment of the opening of the contract and will automatically become responsible for all additional charges that may arise from these services.

These coverage's mentioned above are optional, however, this option is subject to certain requirements which must be met by the tenant in order to decline these coverage's:

- The tenant must have a credit card that provides CDW / LDW protection, which is the minimum required to rent a vehicle. This protection must be demonstrated and supported by a document written by the issuing bank certifying that said credit card includes the CDW within its benefits program.
- The credit card must have a fund of US \$ 3,500.00, an amount that will be taken as a deposit as a guarantee for the rent.
- The lessee is fully liable for the damage caused to the vehicle, paying this the totality of the damages incurred, in addition to directly managing the corresponding bank procedures for the reimbursement of his insurance.

Next, the protections by category and the excess amount and each category:

INSURANCES								
GRPS/SIPP	MODELO	CDW	CDW DEDUCIBLE	THW	THW DEDUCIBLE	SCDW	SCDW DEDUCIBLE	WWI
MDAR	Hyundai i10 o similar	\$15.58	US\$800.00	\$11.68	US\$250.00	\$12.92	0	\$6.43
CCAR	Kia Rio 1.5 o similar	\$15.58	US\$800.00	\$11.68	US\$250.00	\$12.92	0	\$6.43
EDAR	Kia picanto o similar	\$15.58	US\$800.00	\$11.68	US\$250.00	\$12.92	0	\$6.43
IDAR	Kia Rio 1.6 o similar	\$15.58	US\$800.00	\$11.68	US\$350.00	\$12.92	0	\$6.43
SDAR	Honda Civic o similar	\$15.58	US\$1,350.00	\$11.68	US\$500.00	\$12.92	0	\$6.43
CFAR	Chevrolet Trax o similar	\$15.58	US\$1,350.00	\$11.68	US\$500.00	\$12.92	0	\$6.43
IFAR	Kia Sportage o Similar	\$15.58	US\$1,350.00	\$11.68	US\$500.00	\$12.92	\$400.00	\$6.43
SFAR	Hyundai Tucson o Similar	\$15.58	US\$1,350.00	\$11.68	US\$500.00	\$12.92	\$400.00	\$6.43
FFAR	Nissan Xtrail o similar	\$15.58	US\$1,350.00	\$11.68	US\$1,000.00	\$12.92	\$400.00	\$6.43

GFAR	Ford Explorer o similar	\$15.58	US\$1,350.00	\$11.68	US\$1,000.00	\$12.92	\$400.00	\$6.43
LGAR	Mercedes Benz GLA180 o sim.	\$15.58	US\$1,650.00	\$11.68	US\$1,200.00	\$12.92	\$500.00	\$6.43
SVAR	Hyundai H1 o Similar	\$15.58	US\$1,350.00	\$11.68	US\$1,000.00	\$12.92	\$400.00	\$6.43
SPMR	Nissan Frontier o similar	\$15.58	US\$1,350.00	\$11.68	US\$1,000.00	\$12.92	\$400.00	\$6.43
CPMR	Toyota Hilux o similar	\$15.58	US\$1,350.00	\$11.68	US\$1,000.00	\$12.92	\$400.00	\$6.43
XVAR	Hyundai H1 o Similar	\$15.58	US\$1,350.00	\$11.68	US\$1,000.00	\$12.92	\$400.00	\$6.43

Collision coverage (CDW) must be mandatory in the rental agreement, whether it is acquired at the rental office or included as an additional benefit on the credit card fulfilling the aforementioned requirements.

If the client decides to buy protections on a third-party page, the customer is directly responsible to us for the vehicle, taking responsibility for the total costs for damages and subsequent claim to the insurance agency for reimbursement.

In case of Damage: damages will be verify at the car's delivery office, if the damages are less than the deductible value of the purchased coverage, the lessee may settle these charges directly in the office (in case of having partial coverage). In bigger cases and complication cases the evaluation process has a range of 1 to 7 days. Once the exact value of the damages is known, these will be charged to the credit card of the tenant who has left in guarantee.

It is mandatory to present a written police report in case of any type of damage, whether major or minor at the time of contract closure or vehicle change. Europcar reserves the right to change vehicles or validate the coverage acquired if this document is missing in the event of an accident.

The Lessee at the time of making the rent will leave a guarantee deposit in a credit card of US \$ 1,350.00 plus the cost of the rent in case of taking the additional coverage's. In the case of the renter declining the local coverage and opting for the coverage of his credit card he must leave a deposit of up to US \$ 3,500.00 plus the cost of the rent in case of fulfilling the requirements to decline the partial protection against collision. This card must be the same for payments whether online and / or local and this must be presented by the lessee (costumer)

Only Visa, MasterCard, American Express, Discover, Diners Club are accepted for rent. Deposits are not accepted with debit cards, not cash deposits accepted.

ASSOCIATED BRANDS:

GRPS/SIPP	MODELO
MDAR	Hyundai i10 o similar
CCAR	Kia Rio 1.5 o similar
EDAR	Kia picanto o similar
IDAR	Kia Rio 1.6 o similar
SDAR	Honda Civic o similar
CFAR	Chevrolet Trax o similar
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SFAR	Hyundai Tucson o Similar
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