

## **Accessibility**

Europcar recognises the importance of providing an accessible and usable website for all user groups, including the disabled. We have incorporated 'best practice' design principles and established W3C standards and guidelines, to ensure that this website can be used effectively and easily by all. We are currently in the first phase of an ongoing process to improve functionality, usability and accessibility. Research and studies have been carried out to help ensure these are developed in a user focused manner. If you would like to give us feedback about your experience of using our site, we would greatly appreciate your time. Please send your comments to [webmaster@mail.europcar.com](mailto:webmaster@mail.europcar.com)