



EC ECUADOR RENTAL TERMS AND CONDITIONS

Tax:

Ecuador I.V.A. 12%

Airport surcharge:

8% Airport Surcharge per each Rental starting or returning at UIO Intl. Airport.

Age:

Minimum driver age is 21 years.

A young driver surcharge of USD\$5.99 per day + tax will apply to all drivers aged 21 to 24 years old.

A senior driver surcharge of USD\$5.99 per day + tax will apply to all drivers aged 65 to 75 years old.

Additional driver:

With the consent of the renter, the vehicle may be driven by other persons. USD\$9.99 per day + tax. Must present valid driver license at car pick up.

Card rental deposit:

A USD\$1,750 hold will be blocked (not debited) on your payment card at car pick up as your rental deposit. Deposit can be reduced by car class with a protection package selected. Cash and debit cards are not accepted for deposit.

For rates including Basic Protection Package (LDW) the deposit amount will be rental + USD\$1,500 to USD\$2,500

For rates including Medium Protection Package (MDW) the deposit amount will be rental + USD\$1,000 to USD\$2,000

For rates including Premium Protection Package (PDW) the deposit amount will be rental + USD\$200 to USD\$500.

For any rates where protection packages are excluded (LDW, MDW, PDW) the deposit amount will be as follows:

- Economy and Compact vehicles: rental estimate + USD\$7,000 (MDMR, EDMR, CDMR, IDMR).
- All other vehicles: Rental estimate + USD\$10,000 (CDAR, IDAR, IFMR, FQMR, FFMR, FFAR, GFMR, GFAR, MVMR, MVAR, LFAR).

Protections:

Basic Protection Package (LDW): This protection covers the vehicle for LDW: CDW (Collision Damage Waiver) and THW (Theft Waiver) with full excess. Covers basic Third-Party Liability. It does not cover accessories.

Price and excess amount per vehicle type as follow:

- MDMR, EDMR, CDMR, IDMR, CDAR, IDAR, IFMR: USD\$25/day with USD\$1,500 excess. • FQMR, FFMR, FFAR: USD\$30/day with USD\$2,000 excess. • GFMR, GFAR, MVMR, MVAR, LFAR: USD\$40/day with USD\$2,500 excess.

Medium Protection Package (MDW): This protection covers the vehicle, reduces the excess, includes LDW, PAI and WWI up to the excess amount. It does not cover accessories. Price and excess amount per vehicle type as follow:

- MDMR, EDMR, CDMR, IDMR, CDAR, IDAR, IFMR: USD\$35/day with USD\$1,000 excess. • FQMR, FFMR, FFAR: USD\$40/day with USD\$1,500 excess. • GFMR, GFAR, MVMR, MVAR, LFAR: USD\$50/day with USD\$2,000 excess.

Premium Protection Package (PDW): This protection is not sold on counters. Can only be selected online or on specific promotional rates. Reduces the excess to a minimum for any damage and protects belongings left on the vehicle up to USD\$200. Price and excess amount per vehicle type as follow:

- MDMR, EDMR, CDMR, IDMR, CDAR, IDAR, IFMR: USD\$75/day with USD\$200 excess. • FQMR, FFMR, FFAR: USD\$100/day with USD\$300 excess. • GFMR, GFAR, MVMR, MVAR, LFAR: USD\$150/day with USD\$500 excess.

PAI – Personal Accident Insurance: This protection is sold separate from LDW and provides third party liability up to USD\$30,000 CL (Combined Limit: Medical, Third Parties, Civil Damages), Accidental Death Coverage of USD\$5,000 per passenger, Medical Expenses for USD\$2,500 per passenger.

- PAI is mandatory for all vehicles without enough Third-Party liability coverage.
- Available for all vehicle classes for USD\$16.99/day.



RSA - Road Side Assistance: Extend your existing protection to cover keys left inside the vehicle, flat battery or drainage of incorrect fuel. This assistance also provides remote door opening of vehicle anytime at no extra cost.

RSA should be selected extra to any protection package. Price per vehicle type as follow:

• MDMR, EDMR, CDMR, IDMR, CDAR, IDAR, IFMR: USD\$15/day. • FQMR, FFMR, FFAR: USD\$20/day. • GFMR, GFAR, MVMR, MVAR, LFAR: USD\$30/day.

WWI – Windshield, Lights & Tires: Reduce your excess to zero for damage to windshield, lights, tires and rims, as a result of any accident that occurred to the vehicle. Price per vehicle type as follow:

• MDMR, EDMR, CDMR, IDMR, CDAR, IDAR, IFMR: USD\$6.99/day. • FQMR, FFMR, FFAR: USD\$16.99/day. • GFMR, GFAR, MVMR, MVAR, LFAR: USD\$26.99/day.

LU - Loss of Use: This protection releases client responsibility for lost profit due to the impairment of the vehicle while being repaired in case of accident. If not selected at car pick up combined with LDW, MDW or PAI, lost profits will be calculated using the vehicle's daily unlimited mileage rate. Protection amount per vehicle type as follow:

• MDMR, EDMR, CDMR, IDMR, CDAR, IDAR, IFMR: USD\$6.99/day. • FQMR, FFMR, FFAR: USD\$16.99/day. • GFMR, GFAR, MVMR, MVAR, LFAR: USD\$26.99/day.

Accidents:

Damages or accidents should be reported immediately in order to activate LDW/MDW/PDW, otherwise full values of damages to own and third parties involved will be charged to the customer's credit card. Damage Admin Fee 10%. Loss of Use charge applicable up to protection excess.

In the event of any damage or accident to the vehicle, police must be called before the vehicle is moved and a police report and a repair slip must be issued. Should these documents fail to be obtained, then the client is responsible for all damage/s incurred. The obtaining of these documents will be the responsibility of the client.

Failure to comply with the terms and conditions of the rental agreement (for example, if a misuse of the vehicle is made, or driving recklessly or under the influence of alcohol or drugs or not informing EUROPCAR within 2 hours of the occurrence of the accident, among others.), the customer will lose any protection selected and will be responsible for the full cost of repair and/or replacement vehicle. None of the protections described above covers traffic violations, loss of personal property, the cost will be the sole responsibility of the customer, or judicial or extrajudicial costs. When the customer rents a car from EUROPCAR is responsible for returning the vehicle in the same condition in which it was delivered.

Breakdown Service:

Included without cost inside Quito and Guayaquil. It may have a cost if the assistance is for other cities. Emergency phone number 24 hours: 1800-RENTACAR / +593 2 281-8321 / +593 4 216-9088.

Vehicle Replacement:

Car replacement subject to availability and must be requested to the station providing a new warranty hold for the new vehicle. In case of accident hirer will be fully responsible for any transportation or tow truck costs of the car to the Europcar Station. This service is limited by geographical distance. Emergency phone number 24 hours: 1800-RENTACAR / +593 2 281-8321 / +593 4 216-9088.

Traffic Violations:

All costs incurred as a result of Fines or other Penalties (imposed by traffic police or any other legal authorities) taking place during the rental, will be client's responsibility and would be recovered accordingly.

There will be a USD\$20 additional service charge on top of any fine or penalty incurred by the client or the vehicle.

Delivery / Collection:

USD\$15 to USD\$50. Charged independently per delivery or collection.

USD\$15 Within the cities of Quito, Guayaquil or Cuenca (Must be arranged with Europcar with 24 hours in advance).

USD\$50 For all other cities of Ecuador (Must be arranged with Europcar with 48 hours in advance).



Driving license:

Hirer must present a valid driver license at car pick up.

Ecuador Driving license is a must for all local residents. International residents can drive with their Local Driving License.

Fuel, Water, Oil & Tire Pressure

Special or Unleaded fuel is to be used. Only MVMR vehicles use Diesel.

Refueling Gas Tank Table displayed at all counters. Refuelling USD\$4.50/Gallon.

It is the responsibility of the hirer to check with hiker water and oil levels as well as tires pressure at car pick up.

Kilometers Driven:

Kilometers are limited to 100km per day & 3000km per month, where additional kilometers will be chargeable USD\$0.25/km to USD\$1.29/km + Tax. Price per additional kilometer varies by car class.

One-way rentals:

1) Domestic: USD\$70 to \$250 + Tax depending on city distance. GYE-CUE: USD\$70+Tax, GYE-UJO: USD\$90+Tax, UJO-CUE: USD\$120+Tax. If not agreed at car pick up, Drop Off Charge in a different city up to USD\$250.

2) International: Not Allowed.

Payment:

Payment terms are negotiated at the time of rental where credit card payments are preferable. Rental charges will be collected directly at the time of vehicle's pick up.

Credit Cards accepted: Visa, American Express, MasterCard and Diners.

Additional charges:

Applicable for extras such as Navigation system, baby/toddler seats, or any other additional requirements.

Baby Seat / Toddler Seat: Should be installed by client.

Remote Door opening USD\$50/occurrence.

Smoke Free Vehicle Penalty USD\$250.

If special cleaning is required at car return a separate charge of USD\$20 will apply.

Usage of Vehicles:

Hirer commits that he won't allow anybody to drive the rented vehicle unless been authorized by Europcar.

Hirer undertakes that neither he nor any of the listed additional drivers will use the vehicle in Pushing, Pulling or Towing objects, Races & Fun Drive, Rough Roads, Teach Driving, nor rent the vehicle without Europcar permission.

No adherence with the same, will held hirer liable to pay fees resulting from any damages, penalties, fines & dues.

Other:

Advanced Returns and Prepayments:

If the hirer returns the vehicle before of the agreed rental period for any reason, it will not be entitled to a refund for any unused days. No refund will be provided if the customer fails to collect the vehicle at the rental pick up time and has not cancelled the rental agreement.

Cancellation fees (for prepaid rates only):

• More than 48 hours' notice will be free of charge • Less than 48 hours will be USD\$50 (or the whole price of rental if value is lower).

No Show fees (for prepaid and pay-on-arrival rates):

• USD\$95 charged in case of "No Show" (or the whole price of rental if value is lower).