



# TERMS AND CONDITIONS ECUADOR

Thank you for renting with Europcar Ecuador!

Tax:

Ecuador VAT 15%. Starting April 1st 2024

Airport Surcharge:

8% Airport surcharge for each rental that begins or returns at Quito International Airport.

Age:

The minimum driver age is 21 years.

A young driver surcharge of USD \$5.99 per day + tax will apply to all drivers 21-24 years of age.

A senior driver surcharge of USD \$5.99 per day + tax will apply to all drivers 65-75 years of age.

Additional driver:

With the consent of the renter, the vehicle can be driven by other people. USD \$9.99 per day + taxes. You must present a valid driver's license at the time of vehicle pickup.

Card rental deposit:

For rentals that include Europcar protection packages:

Minimum deposit required of USD 1,750.00; must be paid by credit card. The deposit can be reduced, but the deductible excess liability is fixed, per protection package, coverage and car class according to our Deposit and Excess table displayed at all counters and on the local website. Cash or debit cards are not accepted for deposit.

				RATES WITH INCLUSIONS		RATES WITHOUT INCLUSIONS			
DEPOSIT				PROTECTION PACKAGES					
SIP	CAT	MODELO	DECLINED	LDW	LDW	LDW + PAI	MDW	PDW	
MDMR	A	Chevrolet Spark o similar	USD\$15.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
MDAR	A	Chevrolet Spark o similar	USD\$17.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
EDMR	A1	Kia Picanto o similar	USD\$16.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
EDAR	A1	Kia Picanto o similar	USD\$18.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
CDMR	B	Kia Solutio Xcite o similar	USD\$17.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
IDMR	B1	Kia Rio (Sedan) o similar	USD\$20.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
CDAR	C	Kia Rio (Sedan) o similar	USD\$21.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
IDAR	C	Chevrolet Onix Premier o similar	USD\$22.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
IFMR / JGMR	E	Toyota Raize o similar	USD\$23.000	USD\$1.750	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
FQMR	F	Chevrolet D-Max 4x2 o similar	USD\$32.000	USD\$1.750	USD\$2.500	USD\$1.500	USD\$1.500	USD\$300	
FFMR / JGMR	D	Suzuki SCross Sx4 o similar	USD\$24.000	USD\$1.750	USD\$2.500	USD\$1.500	USD\$1.500	USD\$300	
FFAR	D2	Susuki Grand Vitara o similar	USD\$26.000	USD\$1.750	USD\$2.500	USD\$1.500	USD\$1.500	USD\$300	
GFMR / CFMR	G	Chevrolet Groove o similar	USD\$27.000	USD\$1.750	USD\$3.000	USD\$1.500	USD\$1.500	USD\$500	
GFAR / RGAR	G2	Kia Sportage o similar	USD\$28.000	USD\$1.750	USD\$3.000	USD\$1.500	USD\$1.500	USD\$500	
MVMR / MVAR	H	Kia Grand Cranival o similar	USD\$40.000	USD\$1.750	USD\$3.000	USD\$1.500	USD\$1.500	USD\$500	
LFAR / DGAR	I	Toyota Rush o similar	USD\$42.000	USD\$1.750	USD\$3.000	USD\$1.500	USD\$1.500	USD\$500	
FQND	J	Chevrolet D-Max 4x4 o similar	USD\$42.000	USD\$1.750	USD\$3.000	USD\$1.500	USD\$1.500	USD\$500	

  

				RATES WITH INCLUSIONS		RATES WITHOUT INCLUSIONS			
EXCESS				PROTECTION PACKAGES					
SIP	CAT	MODELO	DECLINED	LDW	LDW	LDW + PAI	MDW	PDW	
MDMR	A	Chevrolet Spark o similar	USD\$15.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
MDAR	A	Chevrolet Spark o similar	USD\$17.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
EDMR	A1	Kia Picanto o similar	USD\$16.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
EDAR	A1	Kia Picanto o similar	USD\$18.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
CDMR	B	Kia Solutio Xcite o similar	USD\$17.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
IDMR	B1	Kia Rio (Sedan) o similar	USD\$20.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
CDAR	C	Kia Rio (Sedan) o similar	USD\$21.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
IDAR	C	Chevrolet Onix Premier o similar	USD\$22.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
IFMR / JGMR	E	Toyota Raize o similar	USD\$23.000	USD\$2.000	USD\$2.000	USD\$1.500	USD\$1.000	USD\$200	
FQMR	F	Chevrolet D-Max 4x2 o similar	USD\$32.000	USD\$2.500	USD\$2.500	USD\$2.000	USD\$1.500	USD\$300	
FFMR / JGMR	D	Suzuki SCross Sx4 o similar	USD\$24.000	USD\$2.500	USD\$2.500	USD\$2.000	USD\$1.500	USD\$300	
FFAR	D2	Susuki Grand Vitara o similar	USD\$26.000	USD\$2.500	USD\$2.500	USD\$2.000	USD\$1.500	USD\$300	
GFMR / CFMR	G	Chevrolet Groove o similar	USD\$27.000	USD\$3.000	USD\$3.000	USD\$2.500	USD\$2.000	USD\$500	
GFAR / RGAR	G2	Kia Sportage o similar	USD\$28.000	USD\$3.000	USD\$3.000	USD\$2.500	USD\$2.000	USD\$500	
MVMR / MVAR	H	Kia Grand Cranival o similar	USD\$40.000	USD\$3.000	USD\$3.000	USD\$2.500	USD\$2.000	USD\$500	
LFAR / DGAR	I	Toyota Rush o similar	USD\$42.000	USD\$3.000	USD\$3.000	USD\$2.500	USD\$2.000	USD\$500	
FQND	J	Chevrolet D-Max 4x4 o similar	USD\$42.000	USD\$3.000	USD\$3.000	USD\$2.500	USD\$2.000	USD\$500	

For rentals that do not include Europcar protection packages or that decline such protections, the driver is responsible for the entire vehicle and the deposit required will be as follows:

- Economical and Compact Vehicles: Between USD\$15,000 and USD\$23,000 (MDMR, MDAR, EDMR, EDAR, CDMR, IDMR, CDAR, IDAR, IGMR).
- All other vehicles: Between USD\$32,000 and USD\$42,000 (JGMR, FQMR, FFAR, CFMR, RGAR, DGAR, LFAR, FQND, MVAR, LVMD).

Protection packages and deductibles:

Without Protection: For any rate where Europcar protection packages are excluded, the driver is responsible for the entire vehicle and the expenses generated by: accident, theft, damage to third parties, administrative procedures, damage to the vehicle, etc. To do this, the client must have sufficient balance on their credit card at the time of picking up the vehicle to provide a security deposit according to the type of vehicle reserved.

Europcar Ecuador accepts protections and reimbursement of deductible excesses issued by brokers and third parties, but in these cases clients must sign our Declaration of Personal Responsibility and the client will provide the corresponding deposit to decline protections for not having protection with Europcar.

Basic Protection Package (LDW): This protection covers the vehicle and includes: Collision CDW (Collision Damage Waiver) and Theft THW (Theft Waiver) with a maximum liability of up to the excess of the protection deductible. It does not cover wheels, windshields and accessories such as radio, rearview mirrors, or wheel covers.

Price and deductible by vehicle type as follows:

- MDMR, MDAR, EDMR, EDAR, CDMR, IDMR, CDAR, IDAR, IGMR: USD25/day with USD2,000 excess.
- JGMR, FQMR, FFAR: USD30/day with USD2,500 excess.
- CFMR, RGAR, DGAR, LFAR, FQND, MVAR, LVMD: USD40/day with USD3,000 excess.

Medium Protection Package (MDW): This protection covers the vehicle, reduces the deposit and the excess deductible, includes: LDW+PAI+WWI up to the deductible and does not cover accessories.

Price and deductible by vehicle type as follows:

- MDMR, MDAR, EDMR, WWTP, CDMR, IDMR, CDAR, IDAR, IGMR: USD35/day with USD1,000 excess.
- JGMR, FQMR, FFAR: USD40/day with USD1,500 excess.
- CFMR, RGAR, DGAR, LFAR, FQND, MVAR, LVMD: USD50/day with USD2,000 excess.

Premium Protection Package (PDW): This protection does not have a zero deductible. This protection reduces the deposit and deductible to a minimum for any damage, includes: MDW (Medium Protection Package) + RSA (Road Side Assistance), and protects belongings left in the vehicle for up to USD\$200.

Price and deductible by vehicle type as follows:

- MDMR, MDAR, EDMR, EDAR, CDMR, IDMR, CDAR, IDAR, IGMR: USD75/day with responsibility for up to USD200 excess.
- JGMR, FQMR, FFAR: USD100/day with responsibility for up to USD300 excess.
- CFMR, RGAR, DGAR, LFAR, FQND, MVAR, LVMD: USD150/day with responsibility for up to USD500 excess.

SLI – Extended Civil Protection: only sold in combination with PAI

- This protection provides extended liability up to \$20,000 (standard TPL coverage: up to \$5,000)
- Single Combined Limit for medical, third party and civil damages
- Available for all vehicle classes for USD9.99/day

PAI – Extended Personal Protection for driver and 2 occupants: This protection is sold separately from LDW and provides:

- Includes Extended Civil Protection SLI up to USD\$20,000.
- Accidental death coverage of USD\$5,000 per passenger.
- Medical expenses of USD\$2,000 per passenger.
- It is available for all vehicle classes for USD\$16.99/day.

WWI – Total Protection for Damage to Tires, Rims, Lights and Windshields: Reduce your deductible to zero for damage to windshields, lights, tires, rims and tire covers as a result of any accident that has occurred on the vehicle. This protection does not reduce the deposit or the excess deductible.

- MDMR, MDAR, EDMR, EDAR, CDMR, IDMR, CDAR, IDAR, IGMR: USD\$6.99/day.
- JGMR, FQMR, FFAR: USD\$16.99/day.
- CFMR, RGAR, DGAR, LFAR, FQND, MVAR, LVMD: USD\$26.99/day.

RSA - Roadside Assistance: Extend your existing protection to cover keys left inside the vehicle and a dead battery. This assistance provides remote opening of vehicle doors at any time at no additional cost. RSA should be selected as a complement to any protection package. This protection does not reduce the deposit or the excess deductible. Price per vehicle type as follows:

- MDMR, MDAR, EDMR, EDAR, CDMR, IDMR, CDAR, IDAR, IGMR: USD\$15.00/day.
- JGMR, FQMR, FFAR: USD\$20.00/day.
- CFMR, RGAR, DGAR, LFAR, FQND, MVAR, LVMD: USD\$30.00/day.

LU - Loss of Use: This protection frees the client from liability for loss of profits due to the deterioration of the vehicle during its repair in the event of an accident. If not selected at the time of vehicle pickup combined with LDW, MDW, PDW or PAI, loss of benefits will be calculated using the vehicle's unlimited mileage daily rate.

Protection price by vehicle type as follows:

- MDMR, MDAR, EDMR, EDAR, CDMR, IDMR, CDAR, IDAR, IGMR: USD\$6.99/day.
- JGMR, FQMR, FFAR: USD\$16.99/day.
- CFMR, RGAR, DGAR, LFAR, FQND, MVAR, LVMD: USD\$26.99/day

Accidents:

Damage or accidents must be reported immediately (within 2 hours of the accident occurring) to activate LDW/MDW/PDW; Otherwise, the customer's credit card will be charged the full amounts of the damages incurred and those of the third parties involved. Damage administration fee 20%. Loss of use charge applicable up to the deductible excess of protection.

In the event of any damage or accident to the vehicle, the police must be called before the vehicle is moved and a police report/report and repair form must be issued. If these documents cannot be obtained, then the customer is responsible for all damages incurred. Obtaining these documents will be the responsibility of the client.

Failure to comply with the terms and conditions of the rental contract (for example, if the vehicle is misused, driven recklessly or under the influence of alcohol or drugs or not reported to EUROPCAR within 2 hours of the occurrence of the accident, among others.), the client You will lose any

protection selected and will be responsible for the full cost of vehicle repair and/or replacement. None of the protections described above cover traffic violations, loss of personal property, the cost will be the sole responsibility of the client, or judicial or extrajudicial costs. When the client rents a car from EUROPCAR, he is responsible for returning the vehicle in the same condition in which it was delivered.

**Breakdown Service:**

Included at no cost within Quito and Guayaquil. There may be a cost if assistance is for other cities. 24-hour emergency telephone number: 1800-RENTACAR / +593 2 281-8321 / +593 9 9763-4610 / +593 4 216-9088 / +593 9 8363-6674.

**Vehicle Replacement:**

Car replacement is subject to availability, must be requested at the rental station and a new security deposit provided for the new vehicle. In the event of an accident, the lessee will be fully responsible for the costs of transporting or towing the vehicle to the Europcar station. This service is limited by geographic distance. 24-hour emergency telephone number: 1800-RENTACAR / +593 2 281-8321 / +593 9 9763-4610 / +593 4 216-9088 / +593 9 8363-6674.

**Traffic violations:**

All costs incurred as a result of fines or other sanctions (imposed by the traffic police or any other legal authority) occurring during the rental will be the responsibility of the customer and will be recovered accordingly.

There will be an additional service charge of USD\$20 on top of any fine or penalty incurred by the customer or vehicle.

**Delivery/Collection:**

Between USD\$15 to USD\$50. Charged separately for delivery or pickup.

- USD\$15 Within the cities of Quito, Guayaquil or Cuenca (must be arranged with Europcar 24 hours in advance).
- USD\$50 For all other cities in Ecuador (must be arranged with Europcar 48 hours in advance).

**Driver's license:**

Renter must present a valid driver's license when picking up the car.

Ecuador driver's license is a necessity for all local residents. International residents can drive with their local driver's license.

**Fuel, water, oil and tire pressure:**

Super or extra unleaded fuel will be used. Only MVMR, FQND vehicles use diesel.

Fuel refill table visibly displayed in all agencies. Additional fuel value USD\$7.00/Gallon.

It is the lessee's responsibility to verify the water and oil levels, as well as the tire pressure, with the personnel who delivers the vehicle when picking up the vehicle.

**Kilometers driven:**

Kilometers are limited to 100 km per day and 3,000 km per month, where additional kilometers will cost USD \$0.25 per km to USD \$1.29 per km + taxes. The price per additional kilometer varies depending on the car class.

One-way surcharge:

1) National: USD \$70 to \$250 + Taxes depending on distance from the city.

• GYE-CUE: USD \$70 + taxes,

• GYE- UIO: USD \$90 + taxes,

• UIO-CUE: USD \$120 + taxes.

• If a vehicle is delivered without prior notice in another city other than the one contracted, the Drop Off charge in a different city it is up to USD\$250.

2) International: Not allowed.

Pay:

Payment terms are negotiated at the time of rental, where credit card payments are preferable.

Rental costs will be charged directly at the time of vehicle collection.

Accepted credit cards: Visa, American Express, MasterCard and Diners.

Additional charges:

Applicable for extras such as navigation system, baby/toddler seats or any other additional requirements.

Children's Seats: Additional service with extra cost per day including taxes, service subject to availability at the counter. Price per seat type:

• Child seat (0 – 6 months): USD\$5.99/day

• Baby seat (1 – 3 years) or (9 – 18 kg): USD\$5.99/ day

• Child seat (4 – 10 years) or (18 – 45 kg): USD\$5.99/day.

Remote door opening USD\$50/occurrence.

Fine for smoking in the vehicle USD\$250.

If special cleaning is required upon return of the car, an additional charge of USD\$90 will apply.

Contactless Toll Pass Service: Save time on your trips by purchasing our contactless toll pass service for an additional cost of USD\$4.99 per day. If this service is not contracted when starting the rental, a surcharge of USD\$5.99 will be applied per toll passed. If the customer damages or removes the electronic toll tag, a penalty of USD\$500.00 will be charged.

GPS Service: Request GPS service to find addresses and points of interest throughout the country for an additional cost of USD\$10.99 per day. Service subject to availability at the Counter. In case of loss or damage to the equipment, there is a surcharge of USD\$500.00.

WI-FI Service: Always stay connected to the internet with our Mobile WI-FI service at an additional cost of USD\$14.99 per day. Service subject to availability at the counter. In case of loss or damage to the equipment, there is a surcharge of USD\$500.00.

Remote door opening USD \$50 per occurrence.

Penalty for non-compliance with a smoke-free vehicle USD \$250.

**Vehicle use:**

The lessee agrees not to allow anyone to drive the rented vehicle unless authorized by Europcar. The renter agrees that neither he nor any of the additional drivers listed will use the vehicle to push, pull or tow objects, compete in races, perform trick driving, reckless driving, drive on third-order roads (of unpaved land), teach driving, or rent the vehicle without Europcar's permission. Failure to do so will make the customer responsible for paying any resulting charges for damages, penalties, fines and effects incurred.

**Others:****Early returns and prepayments:**

If the renter, for any reason, returns the vehicle before the agreed rental period, he will not be entitled to a refund for unused days. No refund will be provided if the customer does not pick up the vehicle at the rental pickup time and has not previously canceled the rental contract.

**Cancellation fees (for prepaid reservations):**

- Cancellations with more than 48-hour notice, free of charge
- Cancellations with less than 48 hours, USD \$50 (or the total rental price, if the value is less).

**No Show Surcharge (for prepaid or pick-up rates):**

- USD \$95 charged in case of "No Show" (or the total rental price if the value is lower).