Europcar

## **Perfect Auto Rentals Pte Limited**

## **Terms and Conditions**

Please read below carefully and if you or the additional driver do not understand anything mentioned below, please ask assistance from the Reservations officer serving you.

- Valid Driving license and credit card is mandatory to pay for rental charges and security bond Economy, Compact & Intermediate vehicles \$800.00 FJD Suvs, Large Suvs, Mini Vans, Premium Vans & 4\*4 Dual cabs \$1,000.00 FJD
- 2. Vehicles must be returned to the rental station on the date and time shown above. If change in location a drop off fees is applicable.
- 3. We allow a grace period of 2 hours from the initial drop off time mentioned above. After the grace period charges apply as follows ½ day and 1 full day depending on the number of hours from drop off time
- 4. If vehicle is returned earlier than the date and time shown on Rental Agreement, we will not refund any unused days charges unless a valid reasonable explanation is provided. Approval shall be provided by our management team.
- 5. To extend your rental period:

(i)If you wish to keep the vehicle for a longer period then the mentioned date and time; please contact our office on 679 9993407 or Email on <u>info@europcarfiji.com.fj</u>. Please let us know atleast 2 hours in prior

(ii) If you fail to notify us in prior (2 hours) we hold the right to terminate the rental agreement and (iii) If location of vehicle is unknown and after making several attempts to reach out to you, we will report the rental car as stolen to local police. Additional fees applicable The "Renter" agrees to pay this applicable fees from his bond funds.

- 6. For all extension of vehicle hires, rental charges will be charged on the credit card provided.
- 7. For cancellation of booking after 48 hours and No Show, a fee of 90EUR (\$225.00FJD) will be applicable.
- 8. Vehicles which do not have 4-wheel drive are not permitted off-road or on unseal roads. Any damage to the under carriage of vehicle shall be charged to the "Renter" including towing and other related charges
- Insurance excess fee applicable as follows:
  Economy, Compact & Intermediate vehicles
  \$3,500.00 FJD
  Suvs, Large Suvs, Mini Vans, Premium Vans & 4\*4 Dual cabs \$5,000.00 FJD
- 10. Additional insurance is available at the counter at \$35.00 FJD per day. Excess will reduce as follows:

Economy, Compact & Intermediate vehicles \$1,750.00 FJD Suvs, Large Suvs, Mini Vans, Premium Vans & 4\*4 Dual cabs \$3,000.00 FJD

- 11. Before commencement of rental period, Full payment of rental charges needs to be paid including any credit card fees (4%) on total charges. A pre-auth of security bond shall be held on the credit card. This will be released if vehicle is returned in the same condition as given upon pick up. No cash is accepted at any of our rental stations
- 12. Any damage to interior and exterior shall be charged to the "Renter"
- 13. Any difference in fuel shall be charged to the renter at the refueling rate mentioned on Rental Agreement
- 14. Renter agrees to pay all fines, infringements and penalties incurred during the rental period with an additional admin fees \$50.00FJD plus credit card fee. "Renter" authorizes to charge this infringement to his credit card and email a copy of infringement for his records.
- 15. Young Driver Surcharge applies for drivers under the age of 21 years with 2 years driving experience with a fee of \$25.00 FJD per day.
- 16. Senior Driver Surcharge applies for drivers over the age of 65 years, a fee of \$25.00 FJD per day

- 17. Additional driver charges at \$6.50 FJD per day and Baby seats at \$25.00FJD per day
- 18. In case of accident, immediately contact the Europear office on 679 9993407 and do not move your rental car unless a police office is present at the scene.
- 19. In case of accident whereby an authorized driver was using the rental car, full damage charges will be liability of the "renter"
- 20. The "Renter" authorizes to charge his credit card for any damage sustained to the vehicle in case of accident.
- 21. Our vehicles are not permitted outside of Viti Levu Main land. If found that renter has breached this condition, additional fees apply
- 22. All our vehicles insurance covered however following is not cover by insurance:

(i)Under carriage damage

(ii) Damage due to immersion in water

(iii)Damages to vehicle interior

- (iv)Overhead and Reversing damages-commercial vehicles
- (v) Vehicles not returned as delivered (dirty)
- (vi)Tyres, Hub caps and mag wheel damages

(vii) Key misplaced or lost

(viii) Side mirror, headlight and minor scratches