

### **1. Insurance:**

According to Iran's Insurance statute, renter is liable for the compensation of any damages and bodily harms based on included insurance (Basic, Medium or Premium) on his booking.

### **2. Kilometers Driven:**

Kilometers are limited to 250km per day & 6000km per month where additional kilometers will be chargeable @ 0.2 - 0.5/km varies by vehicle's group and category.

### **3. Maintenance:**

It includes routine servicing after every rental period, oil change and major servicing at every 7,000 Km.

### **4. Replacement Vehicle/s:**

In the event of routine service and maintenance, a replacement vehicle nearest in size to the hired one, as is possible, will be provided at no extra cost.

### **5. Accidents:**

In the event of any damage or accident to the car, police and Europcar team must be called before the vehicle is moved and a police report and a repair slip must be obtained. Should these documents failed to be obtained, then the Hirer is responsible for all damage/s incurred. The obtaining of these documents will be the responsibility of the Hirer.

### **6. Traffic Violations:**

All costs incurred as a result of Fines or other Penalties (imposed by traffic police or any other legal authorities) taking place during the rental will be client's responsibility and would be recovered accordingly.

There will be a 10% additional service charge on top of traffic fine charges.

### **7. Fuel, Water, Oil & Tire Pressure**

Special or Unleaded fuel is to be used 20% service charge is added to the refueling cost. It is the responsibility of the hirer to check water and oil levels as well as tires pressure.

### **8. Vehicle Condition & Tinting Glass:-**

The Hirer must keep the hired vehicle in a clean, safe, and sound condition. Otherwise, charges may be applied.

### **9. Vehicle check-in:**

Hirer must inform Europcar of his intention to return the vehicle at another station, and must define the date and time otherwise excess days would be charged to him.

At the time of vehicle's off-hire, the cost of any un-reported damage/s as well as damages with no police report/s, would be fully charged to hirer account.

### **10. Driving License:**

Valid driving license is a must for all residents, while International driving license is required from visitors along with their original DL.

### **11. Payment:**

There are three methods of Payment:

- Cash
- Transferring to our account in Kuwait
- Full Credit Voucher

### **12. Delivery / Collection of vehicle:**

Delivery / Collection of vehicle is chargeable according to distance from/to destination at a minimum charge of 20 Euro/- each way.

### **13. Airport Surcharge:**

Airport Surcharge of 30 Euro/- per each Rental starting at Airport.

### **14. Breakdown Service:**

We offer our clients 24 hours breakdown service. Contact our fleet controller # +989192225112.

### **15. Additional Charges:**

Additional charges are applicable for navigator system, tracker system, child/baby seats, or any other additional requirements.

### **16. Driving outside Iran & Off-Road Driving**

Our vehicles are not permitted to be driven outside Iran,

Our vehicles are not permitted to be used for Safari/Fun-drive; where client will held liable to pay all damage, necessary repairs & towing charges if he failed to adhere with the same.

### **17. Usage of Vehicles:-**

Hirer commits that he won't allow anybody to drive the rented vehicle unless been authorized By Europcar.

Hirer undertakes that neither he nor any of the listed additional drivers will use the vehicle in Pushing, Pulling or Towing objects, Races & Fun Drive, Rough Roads & desert Safaris, teach Driving, rent the vehicle without Europcar permission. No adherence with the same, will held him liable to pay fees resulting from any damages, penalties, fines & dues.